



2022 Global TapRoot® Summit

Knoxville, TN May 2 - May 6, 2022

CELEBRATING 34 YEARS OF TapRoot®



Kirstie Ennis: Don't Accept Limitations

Inky Johnson



Ken Futch



Joseph Aucoin



Claus Rose

Summit Week Schedule

Pre-Summit

Monday - Tuesday, May 2 - 3, 2022

Ten 2-Day Pre-Summit courses to choose from, designed to prepare you for a great week of further improvement & discussions

TapRoot® Summit

Wednesday - Friday, May 4 - 6, 2022

Keynote speakers, breakout sessions, networking, reception, & TapRoot® Advisory Board meeting

Wednesday, May 4

- You Can't Be Stopped When Truly Inspired - Inky Johnson
- Breakout Sessions
- Take Your Best Shot! - Ken Futch
- Reception . . . Music, fun, networking

Thursday, May 5

- What a Senior Manager Wants From Root Cause Analysis - Claus Rose, Senior Executive, Chief EHS Officer
- Breakout Sessions
- Hearing Warnings: The Need for Senior Leadership to Listen & Respond to Signals That Indicate Unacceptable Risk - Joseph Aucoin, Former Vice Admiral

Friday, May 6

- Breakout Sessions
- Don't Accept Limitations - Kirstie Ennis

How Can the Summit Help?

Maximize improvement on any budget, in any industry. Discuss best practices with the best of the best from around the world. Learn about finding causal factors, alternatives to discipline, leading with emotional intelligence, and much more.

Visit our website to learn more!

www.taproot.com/summit/

Pre-Summit & Global TapRoot® Summit 2022

SCHEDULE-AT-A-GLANCE

Pre-Summit: May 2 - 3, 2022	Global TapRoot® Summit WEDNESDAY, May 4, 2022		
<p>Courses: 8:00 am - 5:00 pm</p> <ul style="list-style-type: none"> • 2-Day TapRoot® Root Cause Analysis Course • Stopping Human Error • 2-Day Equifactor® Equipment Troubleshooting & TapRoot® Root Cause Analysis • Risk Management Best Practices & Opportunity Based Thinking • 2-Day TapRoot® Evidence Collection & Interviewing Techniques Course • 2-Day Best Practices in Mistake Proofing & Corrective Actions Development • Getting the Most From Your TapRoot® Software • TapRoot® Executive Leadership Course • Audits & Proactive Improvement Using TapRoot® <p>To learn more about the Summit & detailed sessions information, visit taproot.com/summit</p>	Breakfast: 8:00 am - 9:00 am	Break: 2:45 pm - 2:55 pm	
	Introduction: 9:00 am - 10:00 am Ready, Set, Go! Global TapRoot® Summit Kickoff	Breakout 3: 2:55 pm - 3:55 pm <ul style="list-style-type: none"> • Building High-Performance Teams • Amplify Your Listening Skills • How to Prepare for & Survive an OSHA Inspection • Fighting Fatigue • How are Quality & Procedure Incidents Different from Safety Incidents? • What's New in the TapRoot® Software? 	
	Break: 10:00 am - 10:30 am		
	Keynote: 10:30 am - 11:30 am You Can't Be Stopped When Truly Inspired - Inky Johnson		
	Lunch: 11:30 am - 12:30 pm	Break: 3:55 pm - 4:00 pm	
	Breakout 1: 12:30 pm - 1:30 pm <ul style="list-style-type: none"> • Amplify Your Presentation • Where to Draw the Line? What Needs Investigation? • If We Could Only Hire Better People These Accidents Wouldn't Happen • Building a World-Class Operational Excellence Program • Better/Faster Investigations 	Keynote: 4:00 pm - 5:00 pm Ken Futch - Take Your Best Shot!	
		Break: 1:30 pm - 1:45 pm	Wednesday Night Reception: 5:00 pm - 7:00 pm Join us for live entertainment, networking, & hors d'oeuvres
	Breakout 2: 1:45 pm - 2:45 pm <ul style="list-style-type: none"> • Don't Be Dazed & Confused - Legal Drugs in the Workplace • How to Flex Your Safeguard Mix & Minimize Daily Job Risk • Root Cause Analysis: What Doesn't Work • Managing Your TapRoot® Improvement Program 		

• **Knoxville Convention Center**
701 Henley St., Knoxville, TN 37902



- **Pre-Summit: May 2 - 3, 2022**
- **Global TapRoot® Summit: May 4 - 6, 2022**

Global TapRoot® Summit THURSDAY, May 5, 2022		Global TapRoot® Summit FRIDAY, May 6, 2022
Breakfast: 8:00 am - 9:00 am	Break: 1:40 pm - 1:50 pm	Breakfast: 8:00 am - 9:00 am
Keynote: 9:00 am - 10:00 am What Senior Managers Want From Root Cause Analysis - Claus Rose	Breakout 6: 1:50 pm - 3:50 pm <ul style="list-style-type: none"> • Designing a Roadmap to Success • OSHA • Fatality Investigations & Lessons Learned • Using Equifactor® to Improve an Asset Reliability Program 	Breakout 7: 9:00 am - 10:55 am <ul style="list-style-type: none"> • Senior Executive Involvement in Improvement Programs • Psychology Behind RCA Interviewing • Recovering From & Preventing Burnout • How Companies Can Avoid Criminal Prosecution with Good Root Cause Analysis • Reporting & Trending Using TapRoot® Software • TapRoot® Certified Instructor Recertification
Break: 10:00 am - 10:15 am	Break: 3:50 pm - 4:00 pm	
Breakout 4: 10:15 am - 11:45 am <ul style="list-style-type: none"> • The Enforcement Spectrum & Positive Consequences • Pre-Job Risk Analysis & Pre-Job Planning Workshop • Customer Success Stories • From New TapRoot® Users to Great Investigators 	Keynote: 4:00 pm - 5:00 pm Hearing Warnings: The Need for Senior Leadership to Listen & Respond to Signals That Indicate Unacceptable Risk - Vice Admiral Joseph Aucoin, USN, Retired	
Lunch: 11:45 am - 12:30 pm		Keynote: 11:00 am - 12:00 pm Don't Accept Limitations - Kirstie Ennis
Breakout 5: 12:30 pm - 1:40 pm <ul style="list-style-type: none"> • Culture Eats Process for Breakfast: How TapRoot® Serves Up a Positive Culture Buffet • Making Audits Valued-Added • Dropped Objects Precursor Incidents • Injury-Proofing Your Employees with Body Education & Badassery • How SnapCharT®s Influence Corrective Actions & Impact Buy-In to Corrective Actions • Snowball Fight - A Panel Discussion with TapRoot® Experts 		<p>*Choose your schedule by visiting https://summit.taproot.com/schedule or call us at (865) 539 - 2139</p>



REGISTRATION & DETAILS

TRAVEL PLANNING

For individuals flying into Knoxville, you will arrive at the McGhee Tyson Airport, 15 minutes from Downtown Knoxville.

Where to Stay in Downtown Knoxville:

- Marriott (currently under construction)
- The Tennessean
- Hilton Knoxville
- Hampton Inn & Suites
- Hyatt Place Knoxville Downtown



ROI GUARANTEE

We know you have only so much time and resources to give to training and conferences in a year. We are confident that the Global TapRoot® Summit will be worth every effort you make to get here. Attend the Summit and go back to work to use what you've learned. If you don't get at least 10 times the return on investment, simply return the Summit materials and we'll refund the entire Summit fee.

NETWORKING

The TapRoot® Summit is one of the best places to network with other TapRoot® users. Join us Wednesday night for a great networking opportunity with industry experts and help us celebrate 34 years of saving peoples' lives. This year we will be serenaded by long-time favorite Carl Dixon and enjoying delicious hors d'oeuvres while greeting familiar and new colleagues. Of course, the Summit Reception is free to attendees and one guest.



PRICING & DISCOUNTS



Register with a group

Save up to \$600

Multi-attendee Discount



Number of Attendees	Summit Only	Pre-Summit Only	Summit and Pre-Summit
*1-2	\$1095	\$1425	\$2320
*3-9	\$995	\$1325	\$2120
*10+	\$895	\$1225	\$1920

* Must register all attendees at the same time on the same invoice to receive multi-attendee discount

SUMMIT INFORMATION

DOWNLOAD THE WHOVA APP

Don't forget to download the Whova App! This app will allow you to stay up to date on all Summit news and activity. Whova will give you easy access to our Summit schedule, videos, presentations, activities, connecting with other attendees, and much more! The app is available for download on any Android or ISO device. You can also access Whova on your desktop.

All registered attendees will receive an email with detailed instructions on how to access our event through the Whova app and desktop.

CEU & ABIH

You'll receive 2 CEUs for attending the Summit, and 1.6 CEUs for attending our Pre-Summit courses (please check with us to see if your course has CEUs). CM credits may be obtained through ABIH by submitting your attendance to the appropriate organization.



FOLLOW US



CERTIFIED INSTRUCTORS

To maintain your status as a Certified TapRoot® Instructor, you must attend a Pre-Summit course and the Summit every two years. Register for the Certified Instructor Track and attend the TapRoot® Recertification session on Friday morning to receive the latest 2-Day materials.

SUMMIT COMMENTS

“Another great session! Helpful and simple models to help improve performance.” - Jarvis Olsen

“Learned a lot of software advantages. The Summit opened my eyes and showed me that I haven't been utilizing the software to its fullest potential.” - Jeff Brady

“It's always great to hear the good things companies are doing with regards to investigations while using TapRoot®.” - Craig Bennett

“Great tips to make me a better TapRoot® user.” - Dana Rocha

“Great Summit! Love the variety of information. I would tell people thinking about attending to do it!” - Dale H.