

# 2020 Global TapRoot® Summit

Horseshoe Bay, Texas March 9 - March 13, 2020  
(Near Austin, TX)

## CELEBRATING 32 YEARS OF TapRoot®



**Frank Abagnale Jr: Catch Me If You Can**



**Marcus Miller**



**Don McMillan**



**Jim Wetherbee**



**Mark Paradies**

## Summit Week Schedule Pre-Summit

**Monday - Tuesday, March 9 - 10, 2020**

Ten 2-Day Pre-Summit courses to choose from, designed to prepare you for a great week of further improvement & discussions

## TapRoot® Summit

**Wednesday - Friday, March 11 - 13, 2020**

Keynote speakers, breakout sessions, networking, reception, & TapRoot® Advisory Board meeting

**Wednesday, March 11**

- Will Discipline & Criminalization Stop Accidents? - Marcus Miller
- Breakout Sessions
- Technically Funny - Don McMillan
- Reception . . . Music, fun, networking

**Thursday, March 12**

- How to Convince Senior Management to Change - Jim Wetherbee
- Breakout Sessions
- Lives Saved & Performance Improved - Mark Paradies

**Friday, March 13**

- Roadmap to Success
- Catch Me If You Can (The Real Story) - Frank Abagnale

## How Can the Summit Help?

Maximize improvement on any budget, in any industry. Discuss best practices with the best of the best from around the world. Learn about finding causal factors, alternatives to discipline, leading with emotional intelligence, and much more.

Visit our website to learn more!

[www.taproot.com/summit/](http://www.taproot.com/summit/)

# BEST PRACTICE TRACKS & SESSIONS

## Becoming A Better Certified Instructor

- TapRoot® User Best Practices
- Using Causal Factors Worksheet
- What Has TapRoot® Done For Weatherford?
- Instructor Recertification
- Get Connected - TapRoot® Mobile App
- Successful TapRoot® Implementation
- Techniques To Become A Better Instructor



## Improving Investigations

- How to Improve Your Investigations
- Using Causal Factors Worksheets
- Leveraging the TapRoot® Software & App for Investigations
- TapRoot® Users Share Success Stories
- CHAP Workshop
- Becoming A Better Investigator
- Where Does Discipline Fit In?

## Improving Human Performance

- Human Performance
- What's Stopping Human Error All About?
- Automation & Awareness
- Lessons Learned From Space
- Improving Your Manufacturing Process
- CHAP Workshop
- Where Does Discipline Fit In Investigations?

## Achieving Excellence & Reliability

- Management Best Practices
- Convincing Management - How Much Does It Cost?
- What Has TapRoot® Done For Weatherford?
- TapRoot® Users' Success Stories
- Improving Your Manufacturing Process
- Using TapRoot® to Improve Meeting Efficiency & Minimize Meeting Waste
- Lessons Learned & Sharing Results

## Work/Life Balance

- Live Your Core Values
- A Strange Way to Live
- Leading With Emotional Intelligence
- Lessons Learned From Space
- Leveraging Your Nonverbal Communication at Work
- Using TapRoot® to Improve Meeting Effectiveness & Minimize Meeting Waste
- Workplace Strategies For Mental Health



## Register and Start Planning Today!

<https://summit.taproot.com/register>

## Safety & Managing Risk

- TapRoot® User Best Practices
- Using TapRoot® to Conform to ISO Management System Requirements
- What Has TapRoot® Done For Weatherford?
- Lessons Learned From Space
- Eliminating Failing Fixes - How to Measure & Improve Corrective Action Effectiveness
- What Does A Good Safety Meeting Look Like?
- Lessons Learned & Sharing Results



## CUSTOM EXPERIENCE

Want to mix and match sessions from multiple tracks? No problem! We want you to be able to customize your Summit experience to make the most of your time. Register for the sessions that interest you, learn best practices from industry experts, and help solve your company's biggest challenges.

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# 2-Day Pre-Summit Courses

## **Equifactor® Equipment Troubleshoot & RCA**

The new Equifactor® & TapRoot® course is designed to help you troubleshoot equipment problems, & learn how to fix the root causes of equipment failures. Receive hands-on training from equipment reliability expert Ken Reed. This course is specifically focused on Heinz Bloch troubleshooting best practices column.

## **Using “What If” & TapRoot® for Hazard Assessment**

While attending this 2-Day course, learn to use TapRoot® in your hazard assessment efforts. Create action plans using TapRoot® materials such as SnapCharT®. Map out actions & all the conditions necessary for successful management change. Practice using Safeguard analysis to generate thought-provoking questions essential to facilitate a What-If team analysis.



## **Mistake-Proofing & Effective Corrective Actions**

This workshop explores the common types of work process & tool design flaws that contribute to an incident. Learn from Kevin McManus, an Alumni Examiner for the Malcolm Baldrige National Performance Excellence Award. Write effective & sustainable corrective & preventable actions while becoming proactive & grasp how to “mistake-proof” your workplace.

## **TapRoot® Software Implementation & App**

During this 2-Day course, you will go through an intensive review of the TapRoot® VI Software. Whether you are a Systems Administrator or a TapRoot® User, you will learn how to administer the TapRoot® capabilities built into this amazing software. Become a TapRoot® software powerhouse!

## **TapRoot® RCA Course**

Our 2-Day training course teaches you the systematic process of finding & fixing the real root cause. You will learn how to investigate precursor incidents using TapRoot®. Our course trains you how to use the TapRoot® tools effectively by using real-world examples & hands-on training.

## **TapRoot® Evidence Collection & Interviewing**

Solid evidence collection methods are critical to finding the true root cause of incidents. Learn how to collect & retain evidence effectively. Master the skills needed to conduct an investigative interview while building rapport. Also, learn how to understand nonverbal cues & decode them during an interview.

## **TapRoot® RCA for Patient Safety Improvement**

Understand how to use TapRoot® to find the root cause of patient safety incidents. Replace ineffective healthcare root cause techniques by applying the proven TapRoot® root cause system. Learn how to stop needless deaths & improve hospital financials by reducing mistakes that result in litigation cost. Increase efficiencies in operations while protecting patients & staff.

## **Risk Management & Opportunity Based Thinking**

Are you frustrated with your current risk assessment outcomes? Our Risk Management course covers the core Best Practices that have made facilitation & participation in risk assessments as accurate & reliable as possible. If you are interested in advancing the quality in all of your ALL risk domains, but particularly HSEQ, then attend this course.



## **TapRoot® Analyzing & Fixing Safety Culture Issues**

Understand why it is good for business when you improve your safety culture, the importance of a strong safety culture, & what some organizations are doing to strengthen their safety culture. Find out how a healthy safety culture can reduce incidents in your workplace. You will also use proven culture analysis tools combined with TapRoot® to develop effective fixes.



## **Stopping Human Error**

Our new course will teach you how to find & fix the causes of human error before an accident occurs. Learn how to develop your human performance plan. Determine which human performance tools are based on scientific research & which ones aren't.

# REGISTRATION & DETAILS



## TRAVEL PLANNING

### Summit Location:

Horseshoe Bay Resort in Horseshoe Bay, TX - Just outside Austin in the Texas Hill Country

### Hotel:

Horseshoe Bay Resort

Visit [taproot.com/summit/](http://taproot.com/summit/) for more details about location & course information.



## Networking at the Summit Reception

Rock musician Carl Dixon will be joining us again at the Wednesday evening Summit Reception to celebrate 32 years of saving peoples' lives. Along with great music, we'll enjoy delicious hors d'oeuvres while networking with familiar and new colleagues. Of course, the Summit Reception is free to attendees and one guest.



## PRICING & DISCOUNTS



Number of Attendees	Summit Only	Pre-Summit Only	Summit and Pre-Summit
*1-2	\$1095	\$1425	\$2320
*3-9	\$995	\$1325	\$2120
*10+	\$895	\$1225	\$1920

\* Must register all attendees at the same time on the same invoice to receive multi-attendee discounts.



## ROI GUARANTEE

We know you have only so much time and resources to give to training and conferences in a year. We are confident that the TapRoot® Summit will be worth every effort you make to get here. Attend the Summit and go back to work to use what you've learned. If you don't get at least 10 times the return on investment, simply return the Summit materials and we'll refund the entire Summit fee.

## CERTIFIED INSTRUCTOR STATUS

To maintain your status as a Certified TapRoot® Instructor, you must attend a Pre-Summit course and the Summit every two years. Register for the Certified Instructor Track and you will receive the latest 2-Day TapRoot® course material.





# TapRoot® Summit



## Early Bird

## REGISTRATION

Register and start planning today to qualify for our Early Bird Registration! You have until January 1, 2020, to enter into our Early Bird Drawing. The winner will be announced Wednesday, March 11, 2020, at 8:00 am during our Kickoff Session (you must be present to win).

Visit our website for more information.

[www.taproot.com/summit/](http://www.taproot.com/summit/)

## PAST COMMENTS

"The TapRoot® Summit is a wonderful opportunity to share best practices & hear how other companies successfully implement TapRoot®" - Jenette B.

"Presenters and topic at the Summit are very useful with lots of tangible takeaways." - Nahla C.

"Well-organized. This was my first Summit, and from the start to the end was a great experience and great networking." - Rich H.

"Great Summit. Loved the variety of information. I would tell people thinking about attending to do it!" - Dale H.

**Global Summit Week** **Pre-Summit Courses**

**Quality** **Corrective Actions**

**Human Factors**

**Networking** **Austin, TX**

**Horseshoe Bay Resort**

**Investigator** **Equifactor®** **Asset Optimization**

**TapRoot®**  
ROOT CAUSE ANALYSIS

**Inspiring Keynotes** **ROI Guarantee**

**Root Cause Tree®**

**Interviewing** **Procedures**

**Certified Instructor Recertification**

**Customizable Tracks**

**Group Discounts**

**Performance Excellence** **Software**

**Sharing Best Practices** **Trending** **Safety**

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#taprootsummit

