

2024 Global TapRoot® Summit

Horseshoe Bay Resort • Texas
April 29 - May 03, 2024

CELEBRATING 36 YEARS OF TapRoot® RCA

Pre-Summit & Summit Week Schedule

Pre-Summit

Monday - Tuesday, April 29 - 30, 2024

Choose from ten 2-Day Pre-Summit Courses, designed to help you and your company improve performance and take your safety standards to the next level.

Summit

Wednesday - Friday, May 01 - May 03, 2024

Keynote speakers, breakout sessions, networking, & receptions.

Wednesday, May 01

- Erika Armstong - "Flying to the Scene of the Crash"
- Breakout Sessions
- Betsy Allen-Manning - "DNA of High Achievers"
- Reception... Food, Music, Fun, & Networking

Thursday, May 02

- Various Speakers - "Aligning Your Improvement With Activities Managements' Goals to Achieve Total Management Support"
- Breakout Sessions
- Dan Verlinde - "TapRoot® Software"

Friday, May 03

- Breakout Sessions
- Karl Mecklenburg - "Six Keys to Success"

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2024 GLOBAL TAPROOT® SUMMIT KEYNOTES

Why These Keynotes?

Our Keynotes are chosen to inspire, motivate, & engage our audience. Our goal is to have experts share their knowledge & passion with our attendees to encourage improvement ideas & takeaways to better develop their improvement programs.

 May 1 - 3, 2023

 VARIOUS TIMES
THROUGHOUT THE WEEK

JOIN US! Horseshoe Bay Resort
Horseshoe Bay, TX
(Outside of Austin, TX)

Learn more at:

www.taproot.com/summit

THE 2024 SUMMIT KEYNOTE LINEUP



KEYNOTE SPEAKER 1

Erika Armstrong

Aircraft Pilot & Marketing Director
at Advanced Aircrew Academy



KEYNOTE SPEAKER 2

Betsy Allen-Manning

Founder & CEO of
Corporate Culture Training Solutions



KEYNOTE SPEAKER 3

Mark Paradies

Founder & CEO
System Improvements, Inc.



KEYNOTE SPEAKER 3

Alex Paradies

Director of Innovations
System Improvements, Inc.



KEYNOTE SPEAKER 3

Amy Souders

Director of Licensing
System Improvements, Inc.



KEYNOTE SPEAKER 4

Dan Verlinde

Chief Technology Officer
System Improvements, Inc.



KEYNOTE SPEAKER 5

Karl Mecklenburg

Former All Pro Captain,
Denver Broncos



Seven Summit Tracks to Help Guide You!

Need help to pick what sessions are suitable for you? That is why the Summit has seven focused tracks to help attendees plan their Summit experience. Pick one of the seven tracks you're most interested in at registration, and your session selections will be automatically filled out for you. If one of our seven tracks doesn't meet your needs, you can customize your track to fit your learning requirements.

Here is a list of our seven tracks and the track leaders.




Instructor
Recertification

Michelle Wishoun




Improving
Investigations
& RCA

Marcus Miller



Improving
Human
Performance

Alex Paradies



Psychology of
Improvement

Barb Carr



Safety
Improvement

Ken Reed



Better
Improvement
Programs & CAPA

Tim Diggs



Maintenance &
Reliability

Justin Clark

SCHEDULE AT A GLANCE

Pre-Summit & Global TapRoot® Summit

Pre-Summit
April 29 - 30, 2024

Courses: 8:00 am - 5:00 pm

- 2-Day TapRoot® RCA Training
- 2-Day Equifactor® Equipment Troubleshooting & TapRoot® RCA
- Effective Communication Certification
- Auditing & Proactive Improvement Using TapRoot® RCA
- Stopping Human Error
- TapRoot® Software
- Effective Interviewing & Evidence Collection
- TapRoot® Advanced Case Study Workshop
- Developing Incident Command System - A New Value Proposition Using TapRoot® Tools
- Risk Management Best Practices & Opportunity Based Thinking

To learn more about the Summit & detailed session information, visit taproot.com/summit

Global TapRoot® Summit
WEDNESDAY, May 01, 2024

Breakfast - 8:00 am - 9:00 am

Intro: 9:00 am - 10:00 am
Ready, Set, Go!

Break: 10:00 am - 10:20 am

Keynote: 10:20 am - 11:20 am
Flying to the Scene of the Crash - Erika Armstrong

Break: 11:20 am - 11:30 am

Breakout Session 1:
11:30 am - 12:30 pm

- ICBM Part 1: Advanced SnapCharT® Diagram Tech.
- Using TapRoot® Learning Teams & CHAP Proactively
- Workshop: How Do You Build a Successful Improvement Program?
- Improving Process Safety Using TapRoot® RCA
- Psychology of a Crisis: Your Crisis Management Plan

Lunch: 12:30 pm - 1:30 pm

Breakout Session 2:
1:30 pm - 2:30 pm

- ICBM Part 2: Advanced Causal Factor Techniques
- TapRoot® RCA Can Help Take Your Safety Culture to the Next Level
- Destroying Silos Using Cross Functional Teams to Identify the Problem
- Authentic Investigating
- 1986 Honolulu Airlines Incident

Break: 2:30 pm - 2:40 pm

Breakout Session 3:
2:40 pm - 3:50 pm

- Safety Improvement Best Practice Sharing (Roundtable Discussion)
- Corrective Action Workshop
- Improving Sensory Safety to Support Neurodiverse Workers
- 530 Custom Equifactor® Tables & Cryogenic Equifactor® Tables
- Using Trending to Manage Improvement

Break: 3:50 pm - 4:00 pm

Keynote: 4:00 - 5:00 pm
DNA of High Achievers - Betsy Allen-Manning

Reception: 5:00 pm - 6:00 pm
Join us for live entertainment networking, & hors d'oeuvres



SCHEDULE AT A GLANCE

Pre-Summit & Global TapRoot® Summit

Global TapRoot® Summit
THURSDAY, May 02, 2024

Breakfast: 8:00 am - 9:00 am

Keynote: 9:00 am - 10:00 am
Aligning Your Improvement & Activities - Mark Paradies, Alex Paradies, Amy Souders

Break: 10:00 am - 10:10 am

Breakout Session 4:
10:10 am - 11:25 am

- Unique Ways to Use TapRoot® RCA
- Reducing SIFs & Fatalities/ Streaming Investigations For Improved Performance
- Reset & Recharge
- Reducing Repeat Incidents/ Reducing Deviation
- Maintenance & Reliability Best Practice Sharing

Break: 11:25 am - 11:35 am



Breakout Session 5:
11:35 am - 12:30 pm

- Lessons for Improving Human Performance & Safety (Live Podcast)
- Lessons Learned & Machine Learning
- Enfragen Lessons Learned
- Best Practice Sharing
- Protecting Your Investigation in Court
- Air Canada: Implementation Success Story Update

Lunch: 12:30 pm - 1:20 pm

Breakout Session 6:
1:20 pm - 2:10 pm

- Psychological Safety: Building a Stronger HSE Culture
- Learning From Success to Improve Future Performance
- Equifactor® Troubleshooting
- Capturing Culture Differences Using TapRoot® RCA

Break: 2:10 pm - 2:20 pm

Breakout Session 7:
2:20 pm - 3:50 pm

- Implementing Your Best Ideas
- Advanced EI: Emotion Regulation in Dialectical Behavior Skills

Break: 3:50 pm - 4:00 pm

Keynote: 4:00 pm - 5:00 pm
TapRoot® Software - Dan Verlinde

Global TapRoot® Summit
FRIDAY, May 03, 2024

Breakfast: 8:00 am - 9:00 am

Breakout Session 8:
9:00 am - 9:50 am

- Investigative Interviewing: The Psychology of Nonverbal Communication
- Lean & TapRoot® RCA Eliminating Waste & Unnecessary Tasks
- Improving Performance Using TapRoot® RCA
- Equifactor® Symposium
- TapRoot® Instructor Recertification Part 1

Break: 9:50 am - 10:00 am

Breakout Session 9:
10:00 am - 10:50 am

- (TBD)
- TapRoot® Instructor Recertification Part 2
- Using TapRoot® RCA to Assess HSEQ Risks
- Managing Your Improvement Backlog (Resource Schedule)
- R&D Equifactor® Use/Implementation at Syzygy Plasmonics

Break: 10:50 am - 11:00 am

Keynote: 11:00 am - 12:00 pm
Six Keys to Success - Karl Mecklenburg

SUMMIT INFORMATION

Why Should You Attend Our Summit?

NETWORKING!!

The TapRoot® Summit is one of the best places to network with other improvement experts. Join us Wednesday night for a great networking opportunity with industry experts and help us celebrate 36 years of saving people's lives. Our 2024 Summit will have live entertainment, hors d'oeuvres, and drinks while we greet new and familiar faces. Of course, the Summit Reception is free to all attendees and guests.



INTERACTIVE SUMMIT

Our Summit is designed to have interactive sessions to engage attendees by utilizing the Whova app to encourage more engagement.



EARN CEUs & ABIH

Receive 2 CEUs for the Summit, & 1.6 CEUs for the Pre-Summit. CM credits are obtained through ABIH by submitting your attendance.



PROFESSIONAL DEVELOPMENT

This Summit has seven tracks designed to share performance improvement best practices across industries and professions.



CERTIFIED INSTRUCTORS

To maintain your status as a Certified TapRoot® instructor, you must attend a 2-Day Pre-Summit course and the Summit every two years. Register for the Certified Instructor Track and attend the two-part TapRoot® Recertification session on Friday, May 03, 2023, from 9:00 am to 10:50, am to receive the latest 2-Day training materials.

Plan your return flights to leave after the Summit ends at noon on Friday.

TRAVEL & SUMMIT PRICING

If you're attending the Pre-Summit and Summit, or only the Summit, schedule your return flight after our final Keynote speaker Karl Mecklenburg. His talk ends Friday, May 03, at noon.

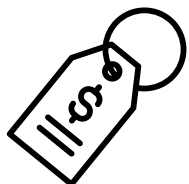
Ensure you leave plenty of time to arrive at the airport and get through airport security/check-in.

TRAVEL PLANNING

The Horseshoe Bay Resort is located about 50 minutes outside of Austin, TX. If you plan on flying to the Summit, make sure you fly into the Austin-Bergstrom International Airport.

Commuting From Airport to Resort:

Once you land in Austin, TX, you need to rent a car, take a taxi/Uber, or hire a transport service to get you to the Horseshoe Bay Resort.



PRICING & DISCOUNTS

If more than one person is coming to the Summit & Pre-Summit from your company, have them register together to receive discount pricing. There are multiple benefits to bringing a team to our conference.

To learn more about discount pricing and benefits, contact us at info@taproot.com or call us at (865) 539-2139.



ROI GUARANTEE

We know you have only so much time & resources to give to training & conferences in a year. We are confident that the Global TapRoot® Summit will be worth every effort you make to get here. Attend the Summit & go back to work to use what you've learned. If you don't get at least 10 times the return on investment, simply return the Summit materials & we'll refund the entire Summit fee.

2024 Pre-Summit & Summit Attendee Pricing

Number of Attendees	Summit Only	Pre-Summit Only	Pre-Summit & Summit
1 - 2	\$1,195	\$1,595	\$2,490 *(Save \$300)
3 - 9	\$1,095 *(Save \$100)	\$1,495 *(Save \$100)	\$2,290 *(Save \$500)
10+	\$995 *(Save \$200)	\$1,495 *(Save \$100)	\$1,990 *(Save \$800)

Register your group together to take advantage of the multi-attendee discount




CONTACT US + ATTENDEE QUOTES



Contact us to learn more about the Summit & Pre-Summit

 taproot.com/summit

 info@taproot.com

 (865) 539-2139

SUMMIT ATTENDEE QUOTES

"Great use of experience to remind investigators the importance of honest communication to learn and move forward after an incident."

"Loved meeting people and having to step outside my comfort zone of who I would talk to."

"One of the best keynote presentations I have ever attended!"

"This was one of the most impactful sessions in 10 years. The personal face of doing the right thing, the results, and how each of us should manage ourselves and our companies is something to spend a lot of time thinking about and then implementing."

